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Cellular Service Provider Retention Schedule

Currently there are four major cellular providers operating in the United States.
For a listing of subsidiaries and partners, see: https://en.wikipedia.org/wiki/List_of_United_States_mobile_virtual_network_operators

	Verizon	AT&T	T-Mobile (Aquired Sprint as of April 1, 2020)	US Cellular (Acquired by T-Mobile as of August 1, 2025)
Subscriber Information	**10 years**	**3 years rolling**	**2 years**	**7 years**
Call Detail Records	**12 months**	**3 years rolling**	**2 years**	**1 year**
Cell Towers Used by Phone for Calls	**12 months**	**3 years rolling**	**2 years**	**2 years**
Tower Dumps	**7-8 days**	**3 years $45.00 processing fee/$25.00 per search**	**2 years**	**2 years**
Range to Tower (RTT) Data	**7-8 days**	**Historical Data - 13 rolling months**	**0-30 days**	**0-30 days**
Text Message (SMS) Records	**12 months**	**3 years rolling**	**2 years**	**1 year**
Text Message (SMS) Content	**7 days**	**48 hours regular customer**	**Not retained**	**Not retained**
Cell Towers used for SMS Transmission	**Not retained**	**3 years rolling**	**Not retained**	**Not retained**
Pictures (MMS)	**Not retained**	**Not retained**	**Not retained**	**Not retained**
IP Session Information	**12 months**	**72 hours**	**90 Days**	**0-90 days**
IP Source & Destination Information	**6 Months Rolling**	**1 year**	**Not provided - not business record they produce**	**0-90 days**
Bill Copies (post-paid only)	**10 years**	**3 years**	**7 years**	**7 years**
Payment History (post-paid only)	**3-5 years**	**3 years**	**1 year**	**7 years**