Cellular Telephone and Social Media Subpoena Guide – updated September 3, 2026

The chart below contains the contact information for the Subpoena Compliance Centers for a few major cell phone companies and social media networks. These existing contacts may be out of date; if so, more updated contact information for subpoena compliance centers for law enforcement can be found here. Additionally included are the NC registered agents for the out of state entities. If this information is out of date, the registered agent information can be found on the North Carolina Secretary of State's website.

To comply with the North Carolina rules of ethics, an attorney should serve the subpoena on the NC registered agent or local office capable of accepting service. Then the attorney may send a courtesy copy of the subpoena to the out-of-state Subpoena Compliance Center, explaining to the local office that they are being served to comply with the Rules of Professional Conduct and a courtesy copy is being sent to the out-of-state Subpoena Compliance Center. The courtesy copy should clearly state that it is a courtesy copy (no legal effect).

NC State Bar 2014 Formal Ethics Opinion 7 (October 24, 2014) requires that a lawyer inform an out of state entity without a registered agent in North Carolina that North Carolina subpoenas are unenforceable out of state. A written letter/statement explaining that the subpoena is not enforceable, that the recipient is not required comply with the subpoena, and that the subpoena is being supplied solely for the entity's records should accompany the subpoena. The out of state entity may decide whether to voluntarily comply with the subpoena.

Provider	NC Registered Agent	Address of Subpoena Compliance Center	Phone	Fax	Notes

AT&T
Landline service
a.k.a. BellSouth
	AT&T
	c/o CT Corporation System
	357 E. Center Street, Suite 2 J,
	Manchester, CT 06040
	Phone: 888-755-1133
		AT&T Southeast
		Custodian of records
		308 S. Akard, 14th Floor – L
		Dallas, TX 75202
			(800) 291-4952	SE Landline
				(248) 395-4398
				
				Online Tool
				(248) 552-3233
					- www.att.com/subpoena
					- Can fax subpoena to them
					- WARNING
					  - Typically takes 3 months to get their records
					
					Information Required for Subpoena
					- Full description of information requested
					  - Subscriber information
					  - Usage records for outgoing calls
					  - Timeframes
					- Complete list of target telephone numbers
					  - Include area code
					- Electronic method for return of records produced (i.e., email address / fax number)
					
					Procedure for Service of Process
					- Can use "online tool" for certain requests
					  - Is used to expedite subpoena requests

					- Go to www.att.com/subpoena - Address subpoena to proper AT&T legal entity - Wireless → AT&T Mobility, LLC - Use corresponding AT&T legal entity fax - Or "online tool" fax if applicable
AT&T wireless (includes Cingular, Cricket, GoPhone)	AT&T c/o CT Corporation System 357 E. Center Street, Suite 2 J, Manchester, CT 06040 Phone: 888-755-1133	AT&T, ATTN: Global Legal Demand Center 11760 US Highway 1, Ste. 300 North Palm Beach FL 22408	(800) 635-6840 Option 5	Global Legal Demand Center (888) 938-4715 For wireless records specify wireless	Provide email for response AT&T will charge $40 per hour to process subpoena AT&T will accept email service at GLDC@att.com Additionally see AT&T Line notes regarding AT&T's "online tool."
Century Link	CenturyLink Communications LLC c/o CT Corporation System 150 Fayetteville St., Box 1011 Raleigh, NC 27601-2957 Phone: (919) 821-7139	Century Link Custodian of Records 600 New Century Parkway New Century, KS 66031	(877) 451-1980	(844) 254-5800	- Offers cell service through Verizon - May be necessary to send subpoena to both CenturyLink and to Verizon Information Required for Subpoena - Phone number - Timeframe
Charter Communications, Inc.	Charter Communications c/o CT Corporation System 150 Fayetteville St., Box 1011 Raleigh, NC 27601-2957 Phone: (919) 821-7139	Charter Communications, Inc. 12405 Powerscourt Dr. St.Louis, MO 63131	314-394-9702	314-909-0609	Charter accepts service electronically leroc@charter.com
Facebook (also accepts service for Instagram)	Facebook, Inc. c/o Corporation Service Company 327 Hillsborough Street Raleigh, NC 27603 Phone: (866) 403-5272	Facebook, Inc. Attn: Facebook LE Response Team 1601 Willow Road Menlo Park, CA 94025	(650) 543-4800	(650) 644-0239	Procedure - Contact via email (legal@facebook.com) or phone to inform them a request is coming. - Fax subpoena then follow-up with email copy and a paper copy - Facebook requires that its legal name of Facebook Inc. not Facebook.com be used Required Information for Subpoena - Facebook user ID or Group ID

					- If ID is unknown, give account email address <u>Other Helpful Information for Subpoena</u> - Full name - School or Networks - Date of birth - Known email addresses - AIM ID - Known phone numbers - Full address - URL to Facebook profile - Other known website - Known IP addresses <u>Information Available from Facebook</u> - User Neoprint - User Photoprint - User Contact Info - Group Contact Info - IP Logs
Google (including Gmail and Youtube)	Google, Inc. c/o Corporation Service Company 327 Hillsborough Street Raleigh, NC 27603 Phone: (866) 403-5272	Google Legal Investigations Support 1600 Amphitheatre Parkway Mountain View, CA 94043	(844) 383-8524	(650) 253-0001	Google will notify users before disclosure of any information. <u>Required Information for Subpoena</u> - Product/service requested - identify email address or unique identifier
Hotmail	Microsoft Corporation c/o Corporation Service Company 327 Hillsborough Street Raleigh, NC 27603 Phone: (866) 403-5272	Attn: Online Services Custodian of Records One Microsoft Way Redmond, WA 98052	(425) 722-1299	(425) 708-0096	<u>Required Information</u> - Account requested
MagicJack (voIP phone service)	YMax Communication Corp. c/o CT Corporation System 150 Fayetteville St., Box 1011	MagicJack YMax Communications PO Box 6785 West Palm Beach, FL 33405	(561) 586-3380	(888) 762-2120	- http://www.magicjack.com - officialgovernment@ymaxcorp.com <u>Information Required for Subpoena</u> - Phone number - Timeframe - Requested information

	Raleigh, NC 27601-2957 Phone: (919) 821-7139				
MetroPCS	MetroPCS c/o Corporation Service Company 327 Hillsborough Street Raleigh, NC 27603 Phone: (866) 403-5272	T-Mobile 4 Sylvan Way Parsippany , NJ 07054	(800) 571-1265	(972) 860-2635	Information Required for Subpoena - Phone number - Timeframe - Requested information MetroPCS is now a part of T Mobile. Email subpoenas@metropcs.com Procedure for Service of Process - Via fax or email is preferred * Call records are kept for 6 months * Text records are kept for 60 days
MySpace		4 Park Plaza, Suite 1500 Irvine, California 92614 USA	(888) 309-1311	(310) 362-8854	Required Information for Subpoena - The "Friend ID" - Requested information Sample Language for Subpoena Records concerning the identify of the user with the Friend ID #### consisting of name, postal code, county, e-mail address, date of account creation, IP address at account sign-up, logs showing IP address and date stamps for account access, and the contents of private messages in the user's inbox, and sent mail folders. Compliance@support.myspace.com
Sprint (includes Virgin Mobile and Boost Mobile)	No longer available, merged with T-Mobile in 2020, T-Mobile no longer has any of the Sprint records				

Suddenlink Communications		Suddenlink Communications 542 Gibraltar Drive Milpitas, CA 95035	(800) 291-2491	(213) 265-3454	suddenlink@netd-ttp.com Procedure of Service of Process Via e-mail or fax
T-Mobile	T-Mobile USA, Inc. c/o Corporation Service Company 327 Hillsborough Street Raleigh, NC 27603 Phone: (866) 403-5272	Subpoena Compliance Department 4 Sylvan Way Parsippany, NJ 07054	(973) 292-8911 Option 5 Email: LERinbound@t-mobile.com	(973) 292-8697	Information Required for Subpoena - Phone number - Timeframe - Requested information Procedure for Service of Process - Via U.S. mail or fax
TracFone Wireless (including Straight Talk Wireless, Net10, Total Wireless, TelCel, and Safelink) NOW part of Verizon				Website: legalintake.verizon.com	Information Required for Subpoena - Phone number - Timeframe - Requested information Procedure for Service of Process - Via Website is preferred
Twitter		Twitter, Inc. c/o Trust & Safety 1355 Market Street, Ste. 900 San Francisco, CA 94103		Attn: Trust & Safety (415) 222-9958	Required Information for Subpoena - Username and URL of Twitter profile - Details of specific information requested - Relationship of information to the investigation - Valid e-mail address so Twitter can contact you Service of Process Twitter accepts legal process ONLY from LEO delivered by mail or by fax Questions can be sent to: lawenforcement@twitter.com
U.S. Cellular		Subpoena Compliance Department 4 Sylvan Way Parsippany, NJ 07054	(973) 292-8911 Option 5 Email: LERinbound@t-mobile.com	(973) 292-8697	- Acquired by T-Mobile Information Required for Subpoena - Phone number - Timeframe - Very specific details re: requested information Procedure for Service of Process - Via U.S. mail or fax - LERinbound@t-mobile.com

Verizon (includes INpulse, Alltell, AirTouch, Jitterbug and Tracfone services)	Cellco Partnership dba Verizon Wireless c/o CT Corporation System 357 E. Center Street, Suite 2 J, Manchester, CT 06040 Phone: 888-755-1133	Verizon Attn: VSAT 1 Verizon Way Basking Ridge, NJ 07920	(888) 483-2600 (800) 451-5242	Fax: They do not accept them by Fax Website: legalintake.verizon.com	Information Required for Subpoena - Phone number - Timeframe - Detailed description of information requested Procedure for Service of Process - Via website is preferred
Vonage	Vonage Holdings Corp. c/o CT Corporation System 150 Fayetteville St., Box 1011 Raleigh, NC 27601-2957 Phone: (919) 821-7139	Vonage Holdings Corp. ATTN: Legal Affairs Administrator – Legal Department 23 Main Street Holmdel, NJ 07733	(732) 231–6705	(732) 202-5221	- http://www.vonage.com Email SubpoenaProcessTeam@vonage.com Information Required for Subpoena - Phone number - Timeframe - Requested information Procedure for Service of Process - Via U.S. mail or by fax
Yahoo!	Yahoo! Inc. c/o CT Corporation System 150 Fayetteville St., Box 1011 Raleigh, NC 27601-2957 Phone: (919) 821-7139	Yahoo! Inc. Compliance team 701 First Avenue Sunnyvale, CA 94089	408-349-3687	408-349-5400	Required Information for Subpoena - Username or email address